

This statement applies Aqua Fun Park Twin Waters

As operator of the www.aquafunpark.com.au website, Aqua Fun Park Twin Waters will, from time to time, collect personal information from you.

This privacy policy sets out how Aqua Fun Park win Waters uses and protects any information that you give when you use this website.

Aqua Fun Park Twin Waters is committed to ensuring that your privacy is protected. Should we ask you to provide personal information, we assure you that this information will be used in accordance with the Privacy Act 1988 (Cth) and the National Privacy Principles ("NPPs"). From time to time, Roller may enter into contracts with state operated public sector organisations. In such circumstances, Aqua Fun Park will adhere to the privacy laws of the relevant state, including the Information Privacy Act 2000 (VIC) and the Victorian Information Privacy Principles.

Aqua Fun Park may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from the 1 November 2016.

As you browse our website, www.aquafunpark.com.au, advertising cookies may be placed on your computer so that we can understand what you are interested in. This then enables us to present you with retargeting advertising on other sites based on your previous interaction with Aqua Fun Park Twin Waters. The techniques our partners employ do not collect personal information such as your name, email address, postal address or telephone number.

Personal Information

Aqua Fun Park Twin Waters will collect Personal Information about you when and if you complete the following actions:

- During the booking process
- When making a general enquiry
- If you enter a competition
- If you complete a survey
- If you provide feedback to Aqua Fun Park Twin Waters via email or online form, the types of personal information we collect include:
 - Name and contact details;
 - Electronic addresses such as email;
 - Transaction details relating to your use of our products and services; and
 - Any preferences you tell us about.
- The main reason we collect this information is so we can contact you in the case of any change to your booking. We also need this information in order to process your payment.

Aqua Fun Park Twin Waters will not collect, use or disclose any sensitive information unless:

- We receive your express consent;
- We are required to by law;
- It is necessary to prevent or lessen a serious or imminent threat to the life or health of an individual who is physically incapable of giving or communicating that consent; or
- It's necessary for the establishment, exercise or defence of a claim.

Uses of Information

We will use the Personal Information you provide to us through www.aquafunpark.com.au for the purpose for which it was provided and collected and directly related purposes. Aqua Fun Park Twin Waters may also use your Personal Information for marketing and research purposes, unless you tell us otherwise. If you do not wish to receive marketing communication you can contact Aqua Fun Park Twin Waters to advise accordingly. Please note that we may still need to use your personal information to provide you with the products you have requested as a customer.

Marketing materials might include newsletters or promotional offers from time to time. Research we will conduct will help us develop and market our services more effectively or to identify other services that might be beneficial to you.

Normal uses of your personal information may include:

- processing and administering your dealings with us as a customer;
- providing you with the products and services you have requested from us;
- As detailed above, contacting you in the case of an event cancellation or to notify change of event details.

Aqua Fun Park Twin Waters will disclose your personal information in certain limited circumstances as follows:

- Disclosure of your contact details to the venue and promoters so that they can provide you with the service you have purchased
- the venue and promoters will only be able to access your information for purposes outside of Aqua Fun Park Twin Waters bookings in the case where you have made a booking through the venue's unique URL which is accessed through their online mediums
- Disclosure of your personal information if this is required by law or permitted under the Privacy Act.

Note that sometimes Aqua Fun Park Twin Waters extracts information from our collected records to produce aggregated data. This aggregated data does not identify individuals. Aqua Fun Park Twin Waters uses the aggregated data for research purposes and may share the data with third parties.

How you control and access your information

Under the Privacy Act, and the relevant state privacy legislation, you have a right to seek access to information, which Aqua Fun Park Twin Waters holds about you. You also have the right to ask us to

correct information about you that is inaccurate, incomplete or out of date. You are able to access or correct the personal information by contacting us at bookings@aquafunpark.com.au

How we protect your information

We are required to and are committed to ensuring that your information is secure. In order to prevent unauthorised misuse, loss, access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Unique identifiers

Aqua Fun Park Twin Waters will not adopt or share any unique identifiers [relating to personal information] (such as a number or code) unless the adoption of that unique identifier is necessary for us to carry out our functions.

Trans border data flows

Aqua Fun Park Twin Waters will not transfer your personal information outside the jurisdiction it was collected, unless the recipient of that information is subject to the privacy standards of that jurisdiction.

How to contact us

For more information, you may obtain a printed copy of our Privacy Policy by writing to us at bookings@aquafunpark.com.au

Disclaimer

Aqua Fun Park Twin Waters is not responsible for any unauthorised use of or access to the Personal Information provided. This Privacy Statement may be amended from time to time by us at our sole discretion and variations will become effective at the time of posting.

Links to 3rd party websites

This website may contain links to third party websites for your convenience and information. When you access one of these third party linked sites, Aqua Fun Park Twin Waters is NOT responsible for the privacy practices of that website. Please review the privacy policy for each site you visit.